



2,46 Fair Mall Otara, Auckland 2023
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COVID-19 Latest Announcement

As announced Monday this week, Auckland is to stay in Alert level 4 for another week until 11.59pm next Tuesday. Cabinet has made an in-principle decision that Tāmaki Makaurau will then move to alert level 3.

We understand that this lockdown has been hard on all of us, especially business owners. Below we have gathered all the resourceful information needed to ensure you get the assistance required to get back on track.

[19/south-auckland/otara/](#)

Please abide by Government Guidelines.

- Stay home - only leave when absolutely necessary (for food supplies or exercise)
- When outside your bubble you must wear a mask and keep a 2m distance.
- Keep to your bubble. Those completely isolated can join one other person's bubble.
- Keep on scanning your QR codes whenever you leave home.
- Practice good hygiene - wash your hands often.
- Supermarkets, pharmacies, clinics & petrol stations will stay open in the town centre.

COVID-19 Wage Subsidy Scheme

A third Wage Subsidy Scheme payment for eligible businesses has been announced. This is because Auckland is remaining at Alert Level 4. If your business is eligible, you can apply from 9am, Friday 17 September 2021.

A business or organisation must have been in business for at least 1 month and experienced at least a 30% drop in revenue over a 7-day period, due to the increased COVID-19 alert level (subject to all other criteria being met). This decrease in revenue is compared with a typical 7-day revenue period in the 6 weeks prior to the increase from alert level 1.

The wage subsidy is paid in a 2-week lump sum. You can get:

- \$600 per week for each full-time employee
- \$359 per week for each part-time employee

You cannot get the Wage Subsidy August 2021, Leave Support Scheme and Short-Term Absence Payment for the same employee at the same time.

Apply for Wage Subsidy here: <https://www.workandincome.govt.nz/covid-19/wage-subsidy/index.html>



COVID-19 RESURGENCE WAGE SUBSIDY

COVID-19 Resurgence Support Payment

The COVID-19 Resurgence Support Payment helps to cover wages and fixed costs for businesses who have been directly affected when there is an increase to Alert Level 2 or higher for a week or more.

You can apply for both the COVID-19 Resurgence Support Payment and the COVID-19 Wage Subsidy Scheme if you meet all the eligible criteria.

The eligibility for resurgence is the same as above mentioned for wage subsidy scheme.

Apply for Resurgence Support Payment here: <https://www.ird.govt.nz/covid-19/business-and-organisations/resurgence-support-payment>

Small Business Cashflow Loan Scheme

If you employ 50 or fewer staff, you may be able to apply for the Small Business Cashflow Loan Scheme. This is a one-off 5-year loan. You can borrow a maximum of \$10,000 plus \$1,800 per full-time-equivalent employee within your business.

- When applying for the loan, you need to be able to declare that your business is viable.
- Your business must have experienced a minimum 30% decline in actual or predicted revenue over the period of a month, compared with the same month last year.

apply.

Loans will be interest-free if they are paid back within 2 years. The interest rate is 3% for a maximum term of 5 years.

Check eligibility and apply here: <https://www.ird.govt.nz/covid-19/business-and-organisations/small-business-cash-flow-loan>

Alert Levels

Starting back up and doing business at level 3

If an employee is waiting for the result of a COVID-19 test before returning to work they must stay home until they get a negative result.

In this circumstance, if an employee cannot work from home, you may be able to apply for financial support so they can continue to get paid.

More information on Covid-19 Short Term Absence

Payment: <https://www.workandincome.govt.nz/covid-19/short-term-absence-payment/index.html>

Businesses that cannot open at Alert Level 3

- Farmers markets
- Nightclubs
- Entertainment and tourist facilities where people gather — for example museums, cinemas, libraries, arcades.
- Hairdressers and beauty salons
- Gyms and exercise facilities
- Driving instructors

More information on doing business in Alert Level

3: <https://covid19.govt.nz/business-and-money/businesses/doing-business-at-alert-level-3/#who-can-open>

Download Covid-19 posters here: <https://covid19.govt.nz/posters/>

Support your team

Change is a common cause of stress and anxiety at work, especially sudden and unexpected change.

It's an important part of being an employer to talk openly and honestly about:

- wellbeing and mental health — it's common for wellbeing to take a hit during uncertain times
- cost-cutting in your business, such as reducing hours.

Read more about how to support your employees: [Click here](#)



Face coverings

a face covering.

Some workers who have a disability or health condition may not be able to wear a face-covering safely or comfortably. If so, these workers do not need to wear a face covering. Businesses should work with their staff in good faith to see if there are other health and safety actions that could be taken to keep their staff safe.

People can request a card from the Disabled Persons Assembly NZ by contacting them on 04 801 9100 or at info@dpa.org.nz

Extra support for businesses facing internal issues

- [Resolving problems](#) — Employment New Zealand
- [Addressing health and safety concerns](#) — Employment New Zealand
- [Providing information, training, instruction or supervision for workers](#) — WorkSafe

Got questions or need support? Call the free COVID-19 Business Helpline

All New Zealand businesses, including sole traders, can get support and advice on:

- government financial support, e.g. Wage Subsidy Scheme, Resurgence Support Payment
- what different alert levels mean for your business
- business continuity
- finding free or subsidised expert help, e.g. a business mentor or advisor.

Employers can also get specific advice on people challenges, including staffing changes, employee wellbeing, and meeting your health and safety obligations.

North Island: 0800 500 362

1 Ko _____
tōku ingoa

My name is...

2 Nō _____
ōku tīpuna

My ancestors come from...

3 Kei te noho au
ki _____

I live in...

Māori language week

To celebrate Māori language week, here are phrases to learn.

Learning a language is about starting out small and taking that first step. A mihi (or mihi mihi) is an introduction which can take place at the beginning of a gathering or meeting.

It is used to establish links with other people present and let people know who you are, and where you come from.

[ReoMaori.co.nz](https://reomaori.co.nz) have created a tool so that you can introduce yourself in te reo Māori.

Below are some more greeting to wish your customers

Kia ora - In its simplest form, kia ora means hello. But these two little words

kia ora to someone, you are wishing the essence of life upon them

Mōrena - transliteration for morning

Ata marie - wishing a peaceful morning to the person you are speaking to (for use in the morning period)

Ata ahihi - wishing you a peaceful afternoon (for use after midday)

Tēnā koe - a formal hello to one person

Pō mārie - wishing you a peaceful sleep (my Mum always blesses us with these beautiful words and she is Pākehā)

Surprise your customers once we are out of lockdown with these.

Businesses of the Month



We would like to thank **South Seas Healthcare** for helping the Otago community fight against COVID_19. They have been sharing their vision of excellent health and well-being for Pacific people and all communities during these difficult times. Our community is stronger due to the services of South Seas helping us get tested and vaccinated. A special acknowledgement goes to their team and their efforts of actively updating the community through social channels. We thank you South Seas for keeping our community safe.



Building a Family Centred Community

Another shoutout goes to **Otago Health Charitable Trust**. Their efforts in helping the community out has been truly exceptional. The constant support they provide to the south Auckland community struggling in these times is what makes the community strong. We thank you for providing the community with food bank supplies and helping them stay united. A special acknowledgement goes to their team and their efforts of actively updating the community through social channels and risking themselves to deliver parcels to those in need during these difficult times.

Visit them here: [Otago Health Charitable Trust](#)

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